

**ST. ANN'S COLLEGE FORWOMEN**

**GORANTLA, GUNTUR-34**



**GRIEVANCE REDRESSAL CELL**

**REPORT :: 2022-2023**

## GRIEVANCE REDRESSAL CELL

### POLICY

#### **OBJECTIVES:**

- To encourage the stakeholders to express their grievances/problems freely and frankly without any fear and to get effective solution with an impartial and fair approach
- To develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.

#### **PROCEDURE:**

- Grievance Redrassal Cell is functional with the Principal as the head and two faculty members as coordinators. It addresses the sensitive areas that need patient listening, understanding, care, and of course redressal in the form of needy action.
- Students submit their grievances to the Principal which are forwarded to the Grievance Redrassal Cell members.
- The members will meet when needed and take appropriate measures/solutions to the grievances and address to them.
- All students in our college have access to the Grievance Redressal Cell to voice their concerns about academic matters, financial matters, health services, the library, and other central services.
- This cell's nature is highly confidential.

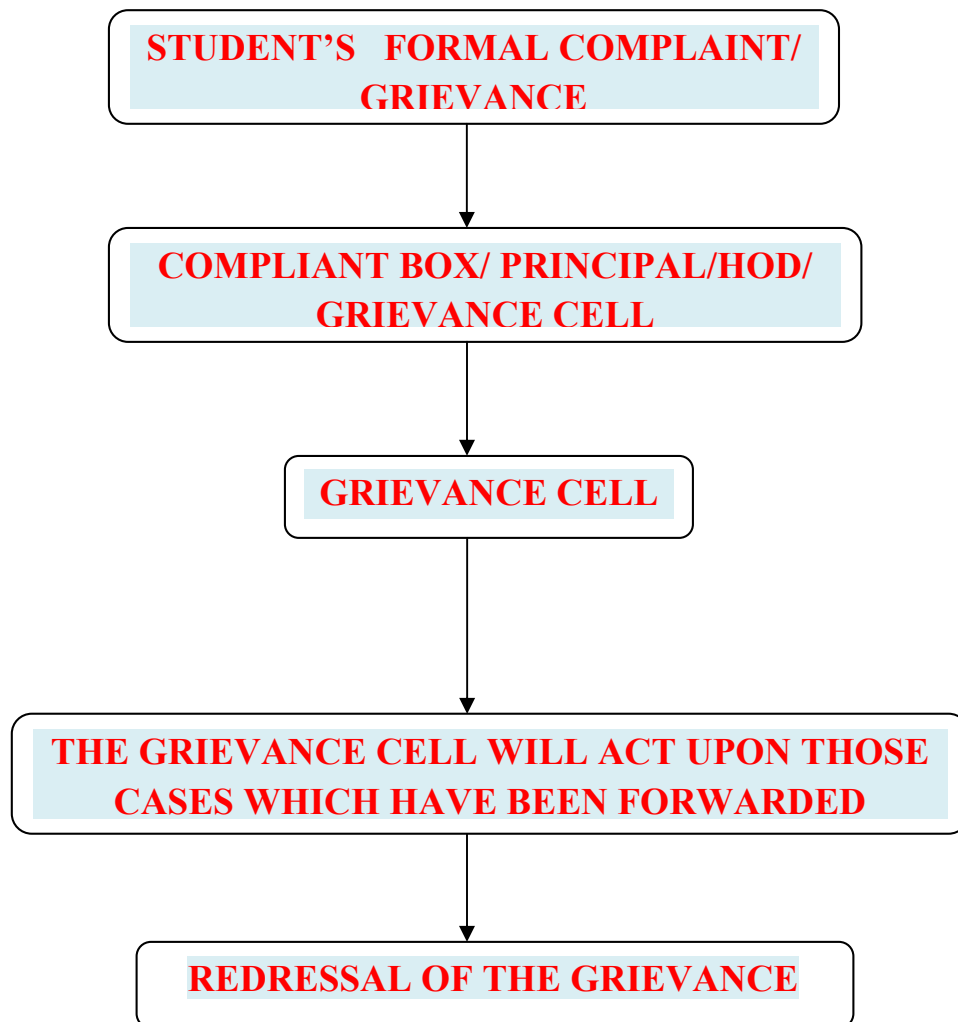
1. All complaints are first addressed by Grievance Committee whose composition is as follows:
2. The principal of the college- Chairperson
3. Two senior faculty members nominated by the Principal of the College.

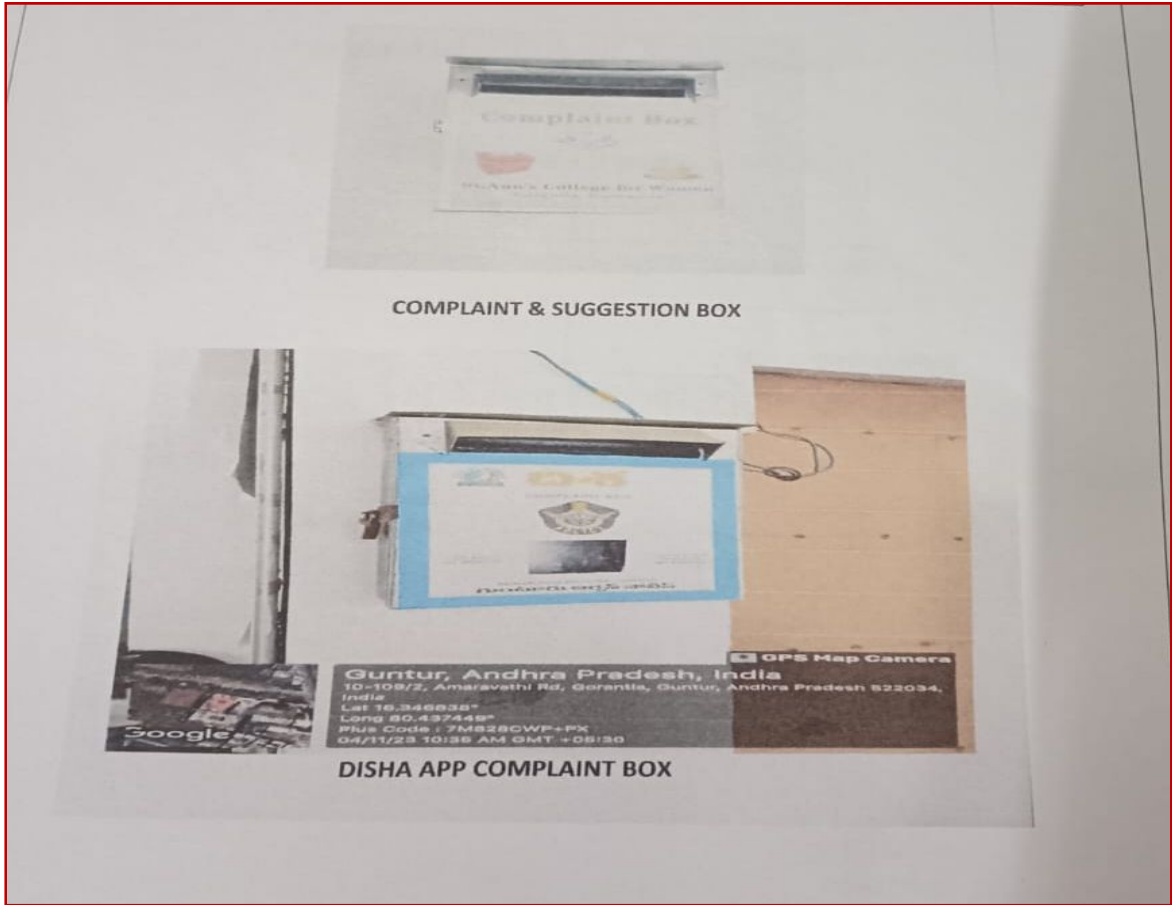
#### **Functions:**

1. To attend the complaints made by any student offline/online
2. To give solutions by judging the merits and demerits

3. Redressal of student's grievances to solve their academic & administrative problems
4. To coordinate between students and departments to redress the grievances
5. To guide ways and means to the students to redress their problems

## **Students Grievance Redressal Mechanism**





## **GRIEVANCE REDRESSAL COMMITTEE**

**2022-2023**

The following members are appointed by the Principal as members of Grievance and Redressal Committee for the Academic year 2022-2023

<b>S.NO</b>	<b>NAME</b>	<b>DESIGNATION</b>	<b>MOBILE NO</b>
1.	Rev. Dr. Sr. Fatima Rani. P	Chair Person	7981468359
2.	K.Vidyadhari	Member	9160661842
3.	B.Ranjitha	Member	9494779386